



## Thank you for choosing to wear, repair & recycle your BAM 73 Zero product

Collecting this information helps us to improve the quality and durability of our products as well as understand the challenges involved in becoming more circular.

### What kind of product are you returning?

Insulated jacket or gilet  
Waterproof jacket  
Running jacket or gilet

Denim jeans  
Denim shirt  
Knitwear

### How long have you had the product for?

How did you come to own the jacket?  
Bought it new from BAM  
It was a gift - new  
It was given to me second hand  
Bought it second hand  
Other.... please specify

### Why are you returning the product for recycling?

The fabric is ripped  
Other trims or components have broken  
The insulation or water repellence has diminished  
Don't want/wear it anymore  
Other... please specify

### Have you carried out any repairs on the product? If so, are you able to give details?

### Please indicate which services you would be likely to use if BAM offered them:

Free repair service  
Repair service (at a cost)  
At home repair kits  
Digital content on caring for and repairing the jacket

### Do you have any feedback about the quality or performance of the product that you would like to add?

### Would you buy another BAM 73 Zero product?

Please tick this box if you are happy for BAM to repair & donate or resell this product if it is still in a wearable or repairable condition.