



**Thank you for choosing to wear, repair & recycle your BAM 73 Zero jacket**

**Collecting this information helps us to improve the quality and durability of our products as well as understand the challenges involved in becoming more circular.**

**What kind of jacket are you returning?**

Insulated (light, mid or heavy weight)  
Waterproof  
Gilet  
Running

**How long have you had the jacket for?**

How did you come to own the jacket?  
Bought it new from BAM  
It was a gift - new  
It was given to me second hand  
Bought it second hand  
Other.... please specify

**Why are you returning the jacket for recycling?**

The fabric is ripped  
Other trims or components have broken  
The insulation or water repellence has ?? diminished?  
Don't want/wear it anymore  
Other... please specify

**Have you carried out any repairs on the jacket? If so, are you able to give details?**

**Please indicate which services you would be likely to use if BAM offered them:**

Free repair service  
Repair service (at a cost)  
At home repair kits  
Digital content on caring for and repairing the jacket

**Do you have any feedback about the quality or performance of the jacket that you would like to add?**

**Would you buy another BAM 73 Zero jacket?**

**Please tick this box if you are happy for BAM to repair & donate or resell this jacket if it is still in a wearable or repairable condition.**